



Our Family Caring for Your Family Since 1952

Refund Policy – Asphalt Services

Because of the nature of asphalt services, refunds are very rare and handled on a case-by-case basis.

In the interest of full disclosure there are a few rough guidelines consumers should be aware of. If there is an issue with the services you received, we will first attempt to fix any issues within the context of the originally approved plan and estimate. If you are still dissatisfied, the level of refund available will be limited to the charges for man hours only. We cannot refund charges for materials as there is no way for us to recover those materials.

These are rough guidelines and are provided to so that you have an idea of what to expect. But the nature of asphalt maintenance teaches that there are always special cases and additional considerations. This general statement of policy should not be treated as a guarantee of any kind.

If you want more information, please contact our Asphalt Services office at 937-372-9194.